



Scientific & Chemical Supplies Ltd.

Carlton House
Livingstone Road
Bilston
West Midlands
WV14 0QZ
United Kingdom
Tel: 01902 402 402
Fax: 01902 402 343
www.scichem.com

Quality Policy

Scientific & Chemical Supplies Ltd. stocks and supplies a comprehensive range of science education, laboratory equipment and chemicals. Our aim is to develop and maintain long term profitable relationships with customers, and to nurture and protect these relationships in a competitive market.

The company has established a quality management system to ISO 9001:2015. The company regularly reviews the effectiveness of quality objectives, processes and controls, legislative and regulatory requirements, and is committed to continual improvement in all areas of the company.

The company recognises the contribution staff make in the success of the business. We also recognise the importance of communicating business goals, quality objectives, policies and procedures throughout the organisation. We support staff through training and will regularly review the effectiveness of activities.

The company recognises the importance and value of establishing and developing long term relationships with suppliers, and the benefit these partnerships can bring to the organisation, customers and stakeholders.

Philip Palser
Company Director and Chief Technology Officer

Document Reference: Policy1
Version Number: 6
Date Issued: 01 June 2018

